



Utility Field Vehicle Diagnostic Solutions from Triad & TOUGHBOOK

A big part of managing a utilities vehicle fleet is dealing with unexpected breakdowns in the field and ensuring that technicians stay productive. With our partner Triad Diagnostic Solutions, a distributor of Jaltest diagnostic and repair solutions for utility field vehicles, Panasonic Connect can help get vehicles and equipment to operate again more quickly.

The combination of Panasonic TOUGHBOOK devices with diagnostics software offers complex fleets significant cost savings by reducing or eliminating the cost of multiple OEM diagnostic software applications.

TOUGHBOOK rugged devices are paired with the Jaltest Diagnostic Tool and Vehicle Communication Interface (VCI) for a single-source solution.

- The software provides dealer-level diagnostics for more than 250 different brands, including engine platforms, transmissions, hydraulic systems, body and chassis controllers, and even peripherals like navigation systems.
- It can diagnose root causes in just a few minutes, then serve up the integrated repair information such as troubleshooting trees, removal and replacement instructions, and technical data such as torque specs, parameter ranges, belt routing, bolt patterns, and interactive circuit diagrams.
- This comprehensive information is in a single application, with similar path navigation and uniform nomenclature regardless of vehicle or equipment application.
- It has a reporting function that fleet managers can use to track the diagnostic condition of the vehicle and compare it to the related repairs or provide it to a dealer when the issue can't be repaired on the road.
- Jaltest software from Triad Diagnostic Solutions includes a cloud-based storage system for these reports for global access by technicians and fleet managers.

Unexpected breakdowns can mean lost productivity, project delays, and substantial monetary losses. TOUGHBOOK + Jaltest Diagnostic Tool helps utilities avoid downtime.

- With the TOUGHBOOK+ Jaltest Diagnostic Tool, a technician can try to diagnose and even repair the vehicle and get it back on the road.
- In the service bay, mobile technology can give technicians access to the real-time information they need to make repairs correctly or perform maintenance in a single visit, decreasing downtime and getting both vehicles and equipment back to work.
- Technicians have a dependable tool that can provide the needed diagnostic capabilities regardless of the type of equipment.
- Rugged TOUGHBOOK devices provide the durability and reliability needed in the shop or during remote repair and maintenance when equipped with diagnostic software and Vehicle Communication Interface (VCI).

When you choose Panasonic TOUGHBOOK, you are getting more than a computer. You are getting a partner to support your comprehensive hardware and diagnostic software needs, from implementation to training, engineering, and life-cycle management.



Learn how TOUGHBOOK + Triad can help you implement a “one-stop shop” utility field vehicle diagnostic solution.

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